



Energy Bills Support Scheme

What is it?

The Government is giving each household £400 over the winter to help with energy bills. This will be paid in six monthly instalments from October.

How will I receive this money?

If you pay for your energy by direct debit, standard credit, payment card, or have a smart prepayment meter, you do not need to do anything. You will receive the money automatically.

If you have a traditional prepayment meter, you will need to:

- Make sure your energy company has an up-to-date mobile number, email and address for you.
- Look out for a voucher that you will receive each month by text, email or post.
- Redeem your voucher at either the Post Office or a PayPoint shop. You cannot redeem it at a PayZone shop.

Is there anything else I need to know?

You will never be asked for your bank details in order to receive the rebate.

If you pay for your energy through your landlord, they must pass this discount on to you.

If you receive Universal Credit, Pension Credit or Tax credits, you will also receive a further £650 to help with cost of bills.



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